
ACS Decorative Concrete & More, LLC

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After Care Instructions

* All concrete staining is different and moisture can effect curing/drying times. You are allowed to walk on floors within 12-16 hours of finishing. Some Exteriors dry faster – test with your hand, if not tacky you may walk on it within 6 hours.

* All Furniture/Appliances/Planters Etc can be replaced after 48 hours of completion (2 days) Placed means set into place, DO NOT DRAG

* All Furniture/Appliances/Planters, Etc **MUST** be lifted and placed back not dragged across Newly stained and sealed concrete

* DO NOT SWEEP floors for 3 days after job is completed

* To clean floors use warm water and a mop, towel or squeegee for best results – No harsh cleaning agents – NEVER use Pine Sol, Mr. Clean or Ammonia Based products & no Citrus products! Always rinse your floors thoroughly to enhance their beauty; residue is the biggest factor in dulling your Decorative Concrete Stained floors. You may use a cleaner called Rid’Z Odor and a mop for routine cleaning & Dust Up Spray on your dust mop to just pick up dust – both products can be purchased through our showroom.

* Furniture will **MUST** to have felt pads put on the feet & legs to prevent scratching & damaging the floors – Inside & Out

* Interior or Exterior floors that are scratched or damaged – please contact ACS Decorative Concrete & More, LLC before attempting to fix your self.

* If you are having only a Re-finish/Final Finish Change with no seal changes, you may walk on them within 3-4 hours of completion and you may sweep after 24 hours. Please follow bullet #3 with all decorative concrete projects.

*Seal & Overlay Repairs – Should be dry within a few hours of completion – This will explained before the crew starts.

*Never place any tape, Painters tape or any adhesive products directly onto the floor (Before Or After Staining) – if you have questions regarding this, please contact the showroom with questions.

*Floor Finish may be use to bring shine back to your floors we recommend ChemCoat, THIS IS A WAX, SO ONCE YOU START USING YOU WILL HAVE TO CONTINUE USING PERIODICALLY, it can be Purchased at ACS Decorative Concrete & More's Showroom. For Routine Cleaning of interior floors we recommend Rid’Z Odor & for routine dusting Dust Up spray with a regular dust mop, both can also be purchased through our company.

*When Using Ladders – They **MUST** have Booties on the feet to prevent damage

*When Installing Appliances, PLEASE DO NOT DRAG – use Rubber Wheeled Furniture Dollies TO Prevent Indentions

Any damage caused by customer after project is completed will result in extra charges to remedy. Contact ACS Decorative Concrete & More Immediately so we can assist you.

Thank you

David Larson

Owner

ACS Decorative Concrete & More, LLC

830-643-5933

PROPER CLEANING & MAINTENANCE OF DECORATIVE CONCRETE SURFACES

Your decorative concrete surface has been sealed. It is **STAIN RESISTANT**.....it is **NOT STAIN PROOF**. Stains can become set over time if you do not clean spills of foreign matter as soon as possible.

Interior surfaces which do not have drains for ease in flushing with water, may be cleaned by mopping, use of carpet cleaning machine with extractor, floor scrubber with light duty pad, steam cleaner, or wet/dry vacuum. This will prevent damage to adjoining walls.

Exterior surfaces may be cleaned using a squeegee, push broom & a hose to flush clean or a pressure washer. **IF A PRESSURE WASHER IS USED FOR ROUTINE CLEANING, ACS,LLC RECOMMENDS THAT YOU LIMIT THE PSI TO 1200 & YOU NEVER USE TURBO/ROTATING TIP.**

DO NOT PLACE RUBBER BACKED MATS OR RUBBER WHEELED PRODUCTS ON ANY DECORATIVE SURFACING SYSTEM. Rising vapors being emitted from cementitious substrates must be allowed to evaporate naturally. Rubber based mats trap rising vapors, preventing the natural evaporation process, resulting in a hard mineral deposit build up which is difficult, if not impossible to remove without discoloration. Rugs, which allow vapors to pass through them, or those with open weave/waffle like backing, are generally acceptable "indoors".

DO NOT PLACE POTTED PLANTS DIRECTLY ON YOUR SURFACE. Use a plant dolly, or plant stand with legs to allow for ventilation between planter and surfacing system. Failure to do so will leave a white mineral deposit, which will permanently discolor the surface. Plant fertilizers also have potential to cause discoloration.

ALL CLEANING SOLUTIONS MUST BE RINSED THOROUGHLY. Special care must be taken to **PROPERLY METER** all concentrated solutions, **especially those that have orange citrus base.** Janitorial supply houses promote orange citrus cleaners as "all natural, non-toxic, environmentally safe," however, they are none the less a **natural form of acid** and have the potential to pit, eat away, or permanently discolor your surfaces' protective coat sealer. We recommend Simple Green for all our exterior projects if deep cleaning is needed. **All cleaning solutions must be properly diluted** (in the case of concentrated orange citrus, at a rate of 20 parts warm water to 1 part concentrate). After use of **ALL** cleaning solutions on your surface **MUST** be rinsed **THOROUGHLY** to remove all cleaning material films and residues.

DO NOT USE AMMONIA BASED CLEANERS ON YOUR DECORATIVE SURFACES (such as Pine-Sol) or any cleaner having an abrasive nature. For routine cleaning/maintenance you may use any biodegradable/water soluble cleaner that is ammonia and citrus acid free. **RINSE/FLUSH COMPLETELY** several times, with fresh/clean water after use.

Tree sap, and other like residues, can be spot cleaned using Goo-Gone or Dissolves-It on an absorbent cloth. Carburetor cleaner works well for spot removal of road tar & black tire marks. **RINSE/FLUSH COMPLETELY** with clean/fresh water after use.

NEVER USE MEK, ACETONE, XYLENE, XYLOL, PAINT THINNER, OR ANY TYPE OF SOLVENT BASED CHEMICAL TO REMOVE FOREIGN MATTER.

SPECIAL CARE MUST BE TAKEN TO RINSE AWAY POOL OR SPA TREATMENT CHEMICALS WHICH ARE IN CONCENTRATED FORM AS SOON AS POSSIBLE TO DETER SURFACE DAMAGE/DISCOLORATION. Note: treated pool & spa water itself will not harm your decorative surface so long as it has been diluted at proper ratios.

Mineral and lime deposits, as well as efflorescence, may be cleaned using a solution of one pound (1lb) TSP (Tri-Sodium Phosphate) per 1 gallon of warm water. Scrub with a push broom or brush; allow to set for approximately 15 minutes, then rinse/flush thoroughly. Spot cleaning with Lime Away (or other like product) is also acceptable: again rinsing thoroughly. Note: these methods will only provide results if the mineral, lime, or efflorescence has not actually eaten into the sealer.

STANDARD GOOD HOUSE KEEPING, preventing the build up of grease, oil, soap residues, suntan lotions, etc. are your responsibility. **FAILURE TO DO SO CAN RESULT IN SLIP/FALL ACCIDENTAL INJURIES SINCE FOOT OR SHOE SOLE IS NOT A DIRECT CONTACT WITH DECORATIVE SURFACE.**

ALL DECORATIVE SURFACES MUST BE SEALED TO DETER/PREVENT ENTRAPMENT OF FORGEIN MATTER. A sacrificial final finish, type & application method depending on the end use of the surface, may be applied over entire interior surfaces to deter scuffing from shoe soles or rubber tipped fixtures (furniture, applications, exercise equipment, etc.) as well as to prolong life of the sealer. Final Finish can be purchased at our showroom at anytime! **NEVER USE MOP & GLO OR OTHER STORE BOUGHT PRODUCT. NEVER APPLY WAX ON EXTERIOR SURFACES**

THE USE OF ANY DEICING COMPOUND SONTAINING AMMONIUM NITRATE AND/OR AMMONIUM SULFATE WITHIN A WINTER MAINTENANCE PROGRAM IS STRICKLY PROHIBITED. These chemical deicers rapidly attack and disintegrate many types of sealers & decorative surfacing systems. Those containing magnesium chloride can also cause moderate damage.

HARD WATER DEPOSITS HAVE THE POTENTIAL TO DISCOLOR DECORATIVE CONCRETE SURFACES IF REMAINING WET FOR EXTENDED PERIODS OF TIME; therefore, the heads of landscape sprinkler systems should be set to deter excessive watering of decks, driveways, sidewalks, etc. Ly of the land should be graded to promote run off of water (rain or other sources) away from decorative concrete surfaces, with the same being true of roof drain gutters.

AT SOME POINT IN TIME IT WILL BECOME NECESSARY FOR YOUR SURFACE TO BE RESEALED.

Longevity and performance will depend on the end use of the surface, environmental conditions it is subjected to (moisture, freeze-thaw cycling, & UV rays), wear patterns, and other contributing factors.

If a skid-resistant micro media (Shark's Grip) was incorporated in your sealer when originally applied, traffic patterns & degree of use will bring about the wearing off of this slip/fall resistant deterrent to a certain degree over time. It is your responsibility to contact Advanced Concrete Staining should you determine this to be the case. To address this safety concern it will be necessary that you have the surface properly cleaned, prepared, & resealed, again incorporating the skid resistant media, with the work performed by a professional applicator/contractor.

ACKNOWLEDGMENT

I HAVE BEEN PROVIDED WITH THIS PROPER CARE & MAINTENANCE INFORMATION. I understand that my failure to abide by the recommendations & guidelines set forth will void any & all written or implied warranties of ACS Decorative Concrete & More or the manufacturer as pertaining to all materials incorporated as a part of my decorative concrete surface.

SIGNATURE OF PROPERTY OWNER /Home Builder

DAVID LARSON & CREW
NAME OF APPLICATOR/INSTALLER

ADDRESS OF DECORATIVE CONCRETE PROJECT

Heather Larson
SIGNATURE OF ACSDC&M, LLC REPRESENTATIVE

CITY, STATE, ZIP OF PROJECT

DATE ACKNOWLEDGEMENT SIGNED